2011 Carrier Holiday Schedule & Guarantees

AMPC ASSOCIATED MAIL & PARCEL CENTERS
We Deliver Success!

FedEx 2011 FedEx Shipping Deadlines for Shipments to Arrive by Dec. 25

Ship By	Service
U.S. to U.S.	
Dec. 16	FedEx Ground ®
Dec. 19	FedEx Home Delivery ®
Dec. 20	FedEx Express Saver ®
Dec. 21	FedEx 2Day ®
Dec. 22	FedEx Standard Overnight ®
Dec. 23	FedEx Priority Overnight ®
Dec. 23	FedEx First Overnight ®
Dec. 25	FedEx SameDay ®
U.S. to Canada	
Dec. 14	FedEx International Ground ®
Dec. 21	FedEx International Economy ®
Dec. 22	FedEx International Priority ®
Dec. 22	FedEx ® International Next Flight
U.S. to Mexico	
Dec. 21	FedEx International Economy ®
Dec. 22	FedEx International Priority ®
Dec. 22	FedEx ® International Next Flight

Ship By	Service
U.S. to Puerto Rico	
Dec. 20	FedEx International Economy ®
Dec. 22	FedEx International Priority ®
Dec. 22	FedEx ® International Next Flight
U.S. to International	
Dec. 19	FedEx International Economy ® to EMEA[3]
Dec. 16	FedEx International Economy ® to APAC[4]
Dec. 19	FedEx International Economy ® to LAC[5]
Dec. 21	FedEx International Priority ® to EMEA[3]
Dec. 20	FedEx International Priority ® to APAC[4]
Dec. 21	FedEx International Priority ® to LAC[5]
Dec. 21	FedEx International First ® [2]
Dec. 22	FedEx ® International Next Flight to EMEA[3]
Dec. 21	FedEx ® International Next Flight to APAC[4]
Dec. 22	FedEx ® International Next Flight to LAC[5]

[2] FedEx International First is only available to postal codes in Belgium, England, France, Germany, Italy, the Netherlands, Spain and Switzerland.
[3] EMEA = Europe, the Middle East and Africa
[4] APAC = Asia Pacific
[5] LAC = Latin America and the Caribbean

2011 Holiday FedEx Money-Back Guarantee Policy:

FedEx Express
Consistent with our FedEx Service Guide, the FedEx Money-Back Guarantee for on-time delivery for the following FedEx Express® services will be suspended temporarily on Wednesday, Nov. 23, 2011, and from Monday, Dec. 19, through Saturday, Dec. 24, 2011, for shipments that reach their destinations within 90 minutes of the scheduled commitment time.[1] FedEx First Overnight®, FedEx Priority Overnight®, FedEx Standard Overnight®, FedEx 2Day® A.M., FedEx 2Day® FedEx Express Saver®, FedEx First Overnight® Freight, FedEx 1Day® Freight, FedEx 2Day® Freight, FedEx 3Day® Freight, FedEx International First®, FedEx International Priority®, FedEx International Economy®, FedEx International Priority DirectDistribution®, FedEx International MailService®, FedEx International Priority® Freight, FedEx International Economy® Freight

FedEx Ground
Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for application of the money-back guarantee.[2] The money-back guarantee for FedEx Ground® and FedEx Home Delivery® services will be suspended temporarily for packages tendered during the 14 calendar days before Sunday, Dec. 25, 2011 (Sunday, Dec. 11, through Saturday, Dec. 24).

FedEx Freight
The FedEx Freight no-fee money-back guarantee will be suspended for shipments with required delivery dates of Monday, Dec. 19 through Monday, Jan. 2, 2012.[3] During this time, FedEx Freight will continue to provide normal pickup and delivery, except on Dec. 26 and Jan. 2, 2012, when FedEx Freight is closed. If you have a shipment that requires a money-back guarantee during this holiday timeframe, we encourage you to call your FedEx account executive or our customer service team at **1.866.393.4585** and ask about A.M. Delivery or Close of Business Delivery options for your FedEx Freight® shipments. These services will continue to offer a money-back guarantee during the holiday season. You can also contact FedEx Expedited Freight Services® at **1.866.274.6115** for help with expedited holiday shipping needs. FedEx Freight remains committed to providing the highest level of service, including on-time delivery of your freight, during the holidays.

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2011 UPS Shipping Deadlines for Domestic Shipments to Arrive by Dec. 25

Ship By	Service
Dec. 23	UPS Next Day Air ®

2011 UPS Peak-Season Service Guarantees: Commitment times for air and international shipments delivered within the United States will be extended by 90 minutes on the following days: Nov. 25, Dec. 19-24, and Dec. 31. UPS air and international shipments picked up or delivered in the United States are guaranteed throughout the holiday season. The guarantee is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 12 and Dec. 24 . For further details, consult the UPS Tarriff / Terms and Conditions.

2011 USPS Suggested Shipping Dates for Domestic Shipments to Arrive by Dec. 25

Ship By	Service	Ship By	Service
Dec. 15	Parcel Post ®	Dec. 21	Priority Mail ®
Dec. 20	First-Class Mail ®	Dec. 22	Express Mail ®

2011 USPS Suggested Shipping Dates for International and Military Shipments to Arrive by Dec. 25

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, the USPS suggests that mail be entered by the recommended mailing dates listed below. Remember, all mail addressed to military post offices overseas is subject to certain conditions or restrictions regarding content, preparation, and handling. APO/FPO addresses generally require Customs forms. To see a table of active APO and FPO addresses and mailing restrictions by individual APO/FPO ZIP Codes, go to *http://pe.usps.com*

Military Mail Addressed to	Express Mail ® Military Service (EMMS)[1]	First Class Mail ® Letters/Cards	Priority Mail ®	Parcel Airlift Mail (PAL)[2]	Space Available Mail (SAM)[3]	Parcel Post ®
APO/FPO AE ZIPs 090-092	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AE ZIP 093	N/A	Dec. 3	Dec. 3	Dec. 1	Nov. 20	Nov. 12
APO/FPO AE ZIPs 094-098	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AA ZIP 340	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AP ZIPs 962-966	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12

[1] EMMS is available to selected military post offices. Check with your local Post Office to determine if this service is available to your APO/FPO address.
[2] PAL is a service that provides air transportation for parcels on a space-available basis. It is available for Parcel Post items not exceeding 30 pounds in weight or 60 inches in length and girth combined. The applicable PAL fee must be paid in addition to the regular surface rate of postage for each addressed piece sent by PAL service.
[3] SAM parcels are paid at Parcel Post postage rate of postage with maximum weight and size limits of 15 pounds and 60 inches in length and girth combined. SAM parcels are first transported domestically by surface and then to overseas destinations by air on a space-available basis.

International Mail Addressed to	Global Express Guaranteed ® (GXG)*	Express Mail ® International	Priority Mail ® International	First-Class Mail ® International
Africa	Dec. 20	Dec. 10	Dec. 2	Dec. 2
Asia/Pacific Rim	Dec. 19	Dec. 15	Dec. 9	Dec. 9
Australia/New Zealand	Dec. 19	Dec. 15	Dec. 9	Dec. 9
Canada	Dec. 21	Dec. 16	Dec. 12	Dec. 9
Caribbean	Dec. 20	Dec. 15	Dec. 12	Dec. 9
Central & South America	Dec. 20	Dec. 10	Dec. 2	Dec. 2
Mexico	Dec. 21	Dec. 15	Dec. 9	Dec. 9
Europe	Dec. 20	Dec. 15	Dec. 12	Dec. 9
Middle East	Dec. 20	Dec. 15	Dec. 12	Dec. 9

*GXG: Cutoff date does not take into account time needed for customs clearance. Extra transit time should be allocated.

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